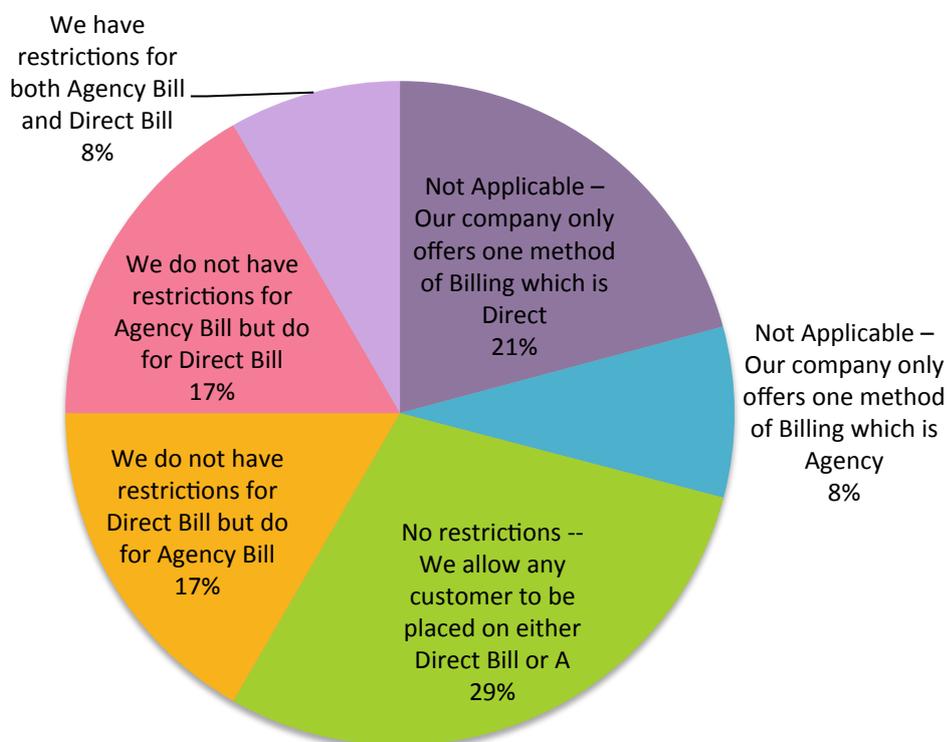


February 2017 QotM (CL Only)

Does your company have restrictions for the types of insureds that can be placed on Direct Bill vs. Agency Bill?



Value	Percent	Count
Not Applicable – Our company only offers one method of Billing which is Direct Bill	20.8%	5
Not Applicable – Our company only offers one method of Billing which is Agency Bill	8.3%	2
No restrictions -- We allow any customer to be placed on either Direct Bill or Agency Bill	29.2%	7
We do not have restrictions for Direct Bill but do for Agency Bill	16.7%	4
We do not have restrictions for Agency Bill but do for Direct Bill	16.7%	4
We have restrictions for both Agency Bill and Direct Bill	8.3%	2
Totals		24